

SERVICE LEVEL AGREEMENT:

be one step ahead of competitors

Summary



- Service Level Agreement (SLA) is a further development of the high competitive mobile service B2B market
- But even today SLA implementation remains a difficult task
- Compact measurement module ASIMUS Micro by Qualinet Systems precisely meets the requirements of SLA implementation:
 - easy to install right on/in objects/premises
 - conducting constant monitoring over 20 parameters
 - no maintenance required
 - connected to the existing ASIMUS infrastructure

Table of content



1. The problem
2. The solution
3. The offer
4. Conclusion

1. THE PROBLEM

In the world of fierce completion ...



Only for you:

 500 min

 12GB
Internet

60 \$/month

Only for you:

 500 min

 12GB
Internet

39 \$/month

Only for you:

 2000 min

 15GB
Internet

120 \$/month

Only for you:

 1499 min

 9 GB
Internet

119 \$/month

... SLA makes client's choice evident

Only for you:

 500 min

 12GB
Internet

Only for you: 60 \$/month

 500 min

 12GB
Internet

39 \$/month



Only for you:

 2000 min

 15GB
Internet

120 \$/month



However the exiting tools poorly support SLA concept

Network statistics



- it is about network performance not a particular user experience

Drive tests



- expensive
- fragmentary

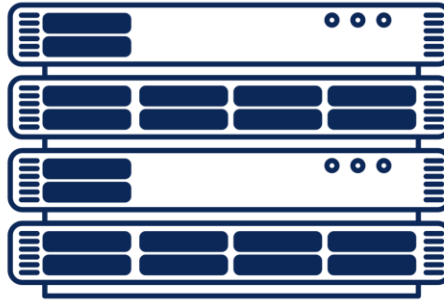
2. THE SOLUTION

Mobile Quality Analyzer system – all you need to implement SLA

① Measuring module



② Server



③ Real time reporting



Compact measuring module is a heart of the system



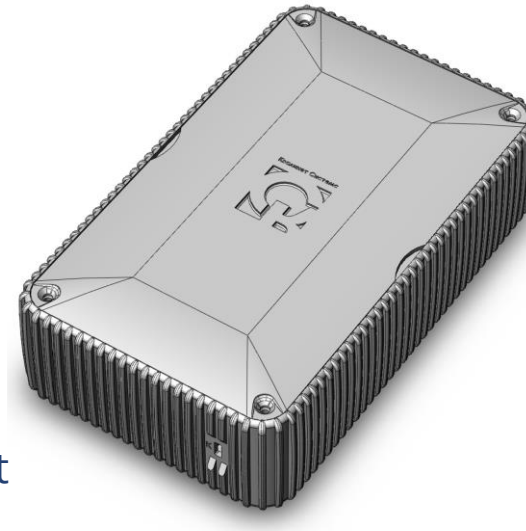
emulates sub's behavior



monitors key quality indicators that are critical for client's business



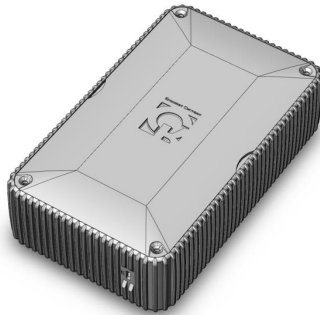
can be installed right on/in corporate client's objects



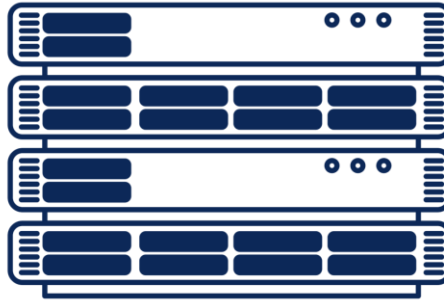
no maintenance required

All parts are available now

✓ ① Measuring module



✓ ② Server



✓ ③ Real time reporting *

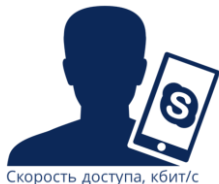
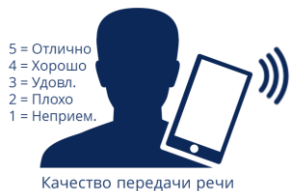


* it has to be slightly adapted to meet specific client's requirements

3. THE OFFER

The best way to check is to conduct a pilot project

① What to monitor?



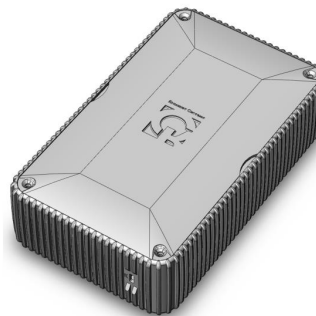
Select key service quality indicators

② Where to monitor?



Select an object

③ Install the module



and launch monitoring

④ Fix the problems



before the client manages to notice

4. CONCLUSION

So in a nutshell



- What is it?
 - It is a measuring information system that can be offered as a service
- Why does one need it?
 - To implement SLA concept by real time monitoring of crucial key quality indicators
- What is the best way to start with?
 - Conduct a pilot project. It is the simplest way to prove the efficiency of the product

Need more details? Get in touch with us now!



- Russia

tel. +7 495 749 5590

tel. +7 909 658 9057

e-mail: info@qualinetsys.ru

- Germany

tel. +49 160 786 3159

e-mail: info@3gts.de

skype: [qualinetsystems](https://www.skype.com/people/qualinetsystems)